# APO/CUPO Meeting Dec. 17, 2024





### Welcome

# Jim Barnaby

**Deputy Commissioner** 

**DOAS State Purchasing Division** 

### Agenda

9:40 – 11:05 – GA@WORK Updates – NextGen Team

11:05 - 11:15 - Break

11:15 – 11:40 – GA@WORK Updates – NextGen Team

11:40 – 11:45 – Small Business and Supplier Diversity Program Update – Mary Chapman

11:45 – 11:50 – PCAP Working Group Update – Mary Chapman

11:50 – 11:55 - Closing Comments – Mary Chapman

11:55 – 12:00 – Statewide Contracts Update – Mary Chapman

# NextGen



# Topics

- Background & Timeline
- Procurement Workstream Overview
- System Transition Plan
- System Integration Testing & User Acceptance Testing
- Change Readiness Assessment

- Security Role Mapping
- Data Validation
- Data Cleanup
  - Wave 1 GA@WORK LMS
- Wave 2 GA@WORK Procurement Training



# **Background and Timeline**



# **Project History**

1	990s		Summer 2	2021	Summer	2022	Fall 2023		Spring 2024	
i	GA was first state to implement a combined HCM and Finance ERP		Documented several hundred business requirements and issued Request for Information for a software solution		Continued software vendor analysis; selected Ernst & Young as process mapping vendor and brought on change management lead		Selected Deloitte as the NextGen System Implementer, officially kicking off the project implementation phase		Selected JAGGAER as the procurement solution for supplier registration, sourcing and contracts with implementation services provided through JAGGAER and Optis	
		Fall 2020 Conducted market analysis, identifying others that complete transformation proje and included their lessons learned into	ects	Selected tw vendors as conducted of analysis; be SOW for pro mapping ve	o software finalists and letailed gan crafting ocess		/orkday as endor;	300 <sup>.</sup> expe	<b>Tuary 2024</b> + subject matter erts begin design and figuration work with bitte	



# **Project Workstream Teams**

	Proc	urement	Technical			
Role	Deloitte	State	JAGGAER	Role	Deloitte	State
Procurement Lead	Jay Gottdenker	Marika Bacchus	Julia DalPezzo	Technical Lead	Sanju Tuniki	Earl Kates
Strategic Sourcing	Jay Gottdenker	Alex Stewart	Charles Schroeder	Security	Shivali Upadhyaya	Naveen Varakantam
Supplier Mgmt. / Accounts Payable	Will Valazquez	Rebecca Krystopa & Kristi Johnson	Olivia Lopez	Integrations Lead	Mahantesh Gulannavar	Ed Lucas
Contract Mgmt.	Jay Gottdenker	Osborne Johnson	Charles Schroeder	Conversion Lead	Biswajit Mishra	John McGaha
P-Card(s)	Will Valazquez	Becky Alexander		Reporting Lead	Ruben Krukrubo	Chenna Nagula
Procurement (Requisitions & POs)	Jay Gottdenker	Mark Meeks	JAGGAER Team Collaboration	Prism	Charlie Lim	Chenna Nagula
Catalog	Will Valazquez	Matt Taylor		Connectivity Lead	Biswajit Mishra	Pam Woods
Integrations	Mahantesh Gulannavar	Ed Lucas	Mary Jane Swanson	End Point Management Lead	Mahantesh Gulannavar	Stacey Price



### **Project Team Resources**











GEORGIA DEPARTMENT OF COMMUNITY HEALTH













#### **UNIVERSITY SYSTEM OF GEORGIA**



### Finance/Procurement- Estimated Timeline





# Procurement Integration Timeline

\* = Release in UIT # = Release in PROD (Refer to release schedule for dates)







# **Reminder: Enterprise Applications Memo**

- Agencies considering any application that provides the similar functionality as GA@WORK should contact SAO to discuss planning and implementation of the new ERP system.
- Solicitations for applications require a business case to be reviewed and approved by Georgia Technology Authority.
- Memo sent to Agency Heads, CFOs, CIOs, HRDs, and APOs.

To access the SPD Policy Page, click here.



# **Procurement Workstream Overview**



# GA@WURK

#### PROCUREMENT



**Financial Suite** 

Spend Analysis

Reporting

Requisition to Purchase Order

Supplier Management

Contracts (transactional)





Strategic Sourcing

Contracts+

Supplier Management +

Virtual Catalogs

cXML Invoicing

Adopt

### **13 Integrations**

Seamless End-User Experience



### Integrations





# Requisition to PO



- Simplified requisition creation and routing
- Custom validations on requisitions and purchase orders to support compliance
- Structured purchase order creation with embedded questionnaires to support compliance
- User friendly search options to navigate task
- Enhanced reporting with dashboards, visuals and notifications
- Guided tours to assist with completing tasks
- Available to all state entities transitioning to GA@WORK Financials October 2025



### What's Changing – Requisitions/Purchase Order

**TeamWorks / Current Processes** 

Pre-encumbrance/Do not currently pre-encumber



PO Approval



GA@WURK / New Processes

GA@WORK will pre encumber funds during requisition event Business Process

Enterprise-wide approval model. If req and PO stay same, PO will not go through approval process again since req has been approved

Auto-Sourcing Catalog PO's



Jaggaer Catalog PO's will have the ability to be auto-sourced and automatically issued (dispatched) to suppliers



# Supplier Management<sup>+</sup>



- Automated public portal for online supplier registration
- Collection of supplier demographics, diversity and certification information
- Increased Data Protection of Supplier Information/Mitigate
   Potential Fraud
- Eliminate Data Errors
- Supplier access to state solicitations for easy, online bidding
- Supports state supplier performance management activities with dashboard access and streamlined workflows



# What's Changing – Supplier Management

**TeamWorks / Current Processes** 

TeamWorks (non-automated)



### GA@WURK / New Processes

Streamlined data collection through system-generated invitation to suppliers to register and begin set-up for payment

Access to Online Bidding Tools



Direct access to all state solicitations through single registration in GA@WORK for easy, online bidding

Bidder and Supplier Onboarding Process



Improved collection of supplier demographics, diversity and certification data through uniform registration process



# Supplier Contracts<sup>+</sup>



- Georgia contract templates and content libraries for streamlined contract development
- Contract routing for approvals and execution with e-signature
- Simplified contract administration, including tracking contract expirations, completing renewals and preparing amendments
- Contract request feature to manage new contract requests
- One platform available to all state entities including the University System of Georgia



# What's Changing – Supplier Contracts

### TeamWorks / Current Processes

Contract Styles are limited, i.e., Agency Services, Agency Goods



GA@W<sup>U</sup>RK / New Processes

Ability to drill down for specific contract types, i.e., Open Market, Intergovernmental/MOU, Emergency

Contract Number naming convention is lengthy



Ability to update and edit the Contract Number to be in sync with solicitation event and contract type

Creation of a Contract without a detailed approval workflow



Contract Request Form



### **P-Cards**



- Request framework for prior approvals
- Built-in controls to support compliance
- Business process workflows are automated and based on predefined business rules
- Role-based security will replace the role proxy
- Simplified payment process



# What's Changing – P-Cards

**TeamWorks / Current Processes** 

Two prior approvals via requisition required



GA@WURK / New Processes

Request or Requisition can be used for prior approvals

Requisition does not have budgetary impact



Requisitions will commit funds

Buyer can create a PO reflecting another person's card



On PO, the buyer and cardholder must match



# Strategic Sourcing



 Single system for competitive solicitations (RFI, RFQ, RFQC and RFP) to provide standard experience for all suppliers

- Georgia solicitation templates and content library for simplified solicitation development
- Q&A Board for each solicitation to receive and respond to supplier questions
- Simplified Buyer view of supplier activity including bid submission progress
- Panel questionnaire for technical evaluation team to perform scoring within system and buyer dashboard to monitor evaluation activity
- Integrates with Georgia Procurement Registry



# What's Changing – Strategic Sourcing

**TeamWorks / Current Processes** 

No RFx system specific templates available



### GA@WURK / New Processes

RFx templates and Georgia library for simplified RFx development

Supplier questions submitted via email to Buyer/Issuing Officer



Q&A Board for each solicitation to receive and respond to supplier questions

RFP Technical Evaluations completed outside of the system



Panel questionnaire for technical evaluation team to perform scoring within system



# Virtual Catalogs



- Continued access to Georgia statewide contract catalogs and Amazon shopping experience (known today as Team Georgia Marketplace<sup>™</sup>)
- New integration with GA@WORK for all state entities transitioning to Workday Financials October 2025
- DOAS-negotiated pricing and contract terms for the University System of Georgia to continue separate instances of JAGGAER catalogs for future years and access to statewide contracts



# Adopt



- Streamlines user experience by expertly guiding users through the JAGGAER platform
- Supports design and delivery of user onboarding, training, video tutorials and just-in-time guidance materials that provide in-context support for new and experienced users
- Tracks system usage patterns and trends to measure adoption and opportunities for improvement







# **System Transition Plan**



# System Transition Plan

GA@WORK	<ul> <li>Go-Live (10/1/2025).</li> <li>End-users READ ONLY access to TeamWorks (10/1/2025).</li> <li>Blackout dates TBD.</li> </ul>
Sourcing event posting cutoff	<ul> <li>Cutoff dates when agencies can no longer post a new sourcing event in TeamWorks:</li> <li>» RFP – 4/1/2025</li> <li>» RFQ – 7/1/2025</li> <li>» RFQC – 7/1/2025</li> <li>» RFI – 7/1/2025</li> </ul>

- TeamWorks sourcing events need to be in a closed status. (Can be under evaluation since evaluations are done outside of the system).
- DOAS special approval needed beyond these dates.
- DOAS will provide instructions on how to finalize TeamWorks sourcing events that are not awarded or cancelled prior to go live.

**Sourcing pipeline** & contract extensions

EXIGEN

dates

- TGM agencies to submit sourcing pipeline to DOAS for review.
- Agency sourcing and policy meetings with agencies to discuss pipelines.
- Amended budget in April 2025 could affect the pipeline and sourcing event needs.
- Extension of some contracts to allow for prioritization of needed sourcing events.

If you have questions, please reach out to: <u>agency.sourcing@doas.ga.gov</u>.



For submitting your Strategic Sourcing Pipeline Workbook!



### System Integration Testing and User Acceptance Testing



# Importance of Testing



Ensures system compatibility: Confirms seamless integration of all components.



Identifies integration issues early: Catches problems before go-live.



Enhances system reliability: Verifies functionality across varied conditions.



Improves user experience: Delivers a smooth, error-free experience.



**Reduces risk**: Minimizes potential system failures and disruptions.



Facilitates smooth deployment: Supports a successful, efficient rollout of GA@WORK.



# **Principal Testing Methodologies**

Description

Participants

Testing methodologies are different approaches and ways to fully test the GA@WORK system prior to go-live.

#### System Integration Testing (SIT)

- Business process scenario validation
- Verify integrations and delivered/custom reports are working
  - according to specifications.
  - $\circ$  Identify defects and fix/re-test.

#### **User Acceptance Testing (UAT)**

- Business process scenario validation
- Final approval of Integrations with vendors
- User role/profile testing "Day in the Life Testing"
- Identify issues and fix/re-test in preparation for Go-Live.

- Core State Team Tester Group
- Select Agency Testers in a rolling manner
- Includes expanded select Agency representative User Tester Group

\* Other types of tests defined in the Test strategy are not addressed in this presentation (e.g. Regression, Performance tests)

### 🗟 NEXTGEN

# **FIN/PRO System Integration Testing**





### FIN/PRO SIT Cycle 1 & 2 Activities

- · Agencies identify testers
- Testers are enrolled in General Navigation eLearning Course
  - Invited to qTest Walkthrough and Kickoff Session
  - Invited to in-person testing sessions
- Test and verify the processes, integrations, reporting and system configurations are operating as intended

### **FIN/PRO SIT Cycle 1 Key Dates**



### FIN/PRO SIT Cycle 2 Key Dates



# **User Acceptance Testing**



#### Definition

Testers go into the most up-to-date system to test and verify the processes, integrations, reporting and system configurations are operating as intended in the new GA@WORK system.

#### **Finance/Procurement**



#### Round 1 Activities (Summer 2025)

- End-Users testing GA@WORK's software and user interface to gauge how it reacts and performs under a variety of scenarios.
- Process needed to refine and improve experience for all state employees.


# 10 MIN BREAK



## **Change Readiness Assessment**



### Change Readiness Assessment (CRA)

Every change is different – the CRA survey helps the NextGen Team support you and your agency on your GA@WORK journey.

Three (3) surveys are distributed for each project wave (HCM and FIN/PRO.) Baseline | Pre-Training | Go/No-Go



Your participation, engagement, and feedback are key to a smooth transition to the new GA@WORK system, helping the NextGen Team understand the current state of your agency's readiness.

For questions, please contact <u>NextGen@sao.ga.gov.</u>

# Security Role Mapping



### Security Role Mapping

#### Finance/Procurement



#### Activities



- Identifying current roles are mapped to security roles within the GA@WORK system.
- Making sure that users have the correct system access and security permissions to perform their tasks upon go-live.
- Informs the Training team on who is assigned to training based on their roles.

#### Working Sessions Finance/Procurement Round 3 in 2024



## **Data Validation**



### **FIN/PRO** Data Validation

6 agencies

July 22 – August 16

All agencies

October 7 – October 25

All agencies

January 13 – January 31, 2025

All agencies

April 28 – May 23, 2025

All agencies

September 15 – September 26, 2025



#### **Guidelines & Support**

The amount of data being reviewed is based on the overall number of transactions in the validation reports with a 20% sample size being the recommended minimum validation amount. Transaction subsets can be determined by the agency based on key finance and procurement data points to ensure a representative sample is validated.

Recommended 20%<br/>Minimum Sample Size of<br/>TransactionsBusiness AssetsBusiness AssetsCustomersPurchase OrdersSuppliersSupplier ContractsSupplier Invoice



Round

1 (Pilot)

Round

2

Round

3

Round

4

Round

5

# Data Cleanup



### FIN/PRO Data Cleanup



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Round 1 (Fall 2023)

- Prior Year Open POs (FY 2020 & before)
- Group IDs in Error Status (7/15 present)
- Bidders Duplicate Tax IDs (FY 2023 & before)
- Partially Awarded/Unawarded Events (FY 2023 & before)

Round 2 (Spring 2024)

- Supplier Duplicate Names / Addresses
- Supplier Postal Code
- AP Review Unpaid Vouchers FY 2020-2023
- AR Duplicate Names / Address



- Supplier Duplicate Names / Addresses
- Supplier Postal Code
- AP Review Unpaid Vouchers FY 2020-2023

### **Dispatched POs**



Review prior fiscal year POs that have been dispatched to determine if they can be canceled or closed.

#### PO is dispatched

- With valid budget header status
- partially received and
- no expectations to receive the remaining quantity

Action: Review the PO to determine if the PO can be closed.

#### PO is dispatched

- valid budget header status
- not been received and
- no expectations to receive any quantity from supplier

Action: Review the PO to determine if the PO can be closed.

#### PO is dispatched

- valid budget header status and
- has been fully received but not yet vouchered

Action: Determine if the PO can be vouchered and paid or closed.

#### TeamWorks Query: 0PO013KK\_OUTSTAND\_ENCUMB\_BY\_BU



### **Un-dispatched POs**



Review any prior fiscal year PO that has **not** been dispatched or closed to determine if the PO needs to be dispatched, canceled, or closed. This includes POs in status of I, O, PA, and/or A.

If the PO is in a status of **open, approved, or pending approval** review the PO to determine if the PO can be dispatched, canceled, or closed.

SAO recommends that all POs be in a dispatched status pre-conversion.

TeamWorks Query: 0PO029\_UNDISPATCHED\_POS\_BY\_BU



### **Inactive PO Buyers**



Any open PO, where the Buyer is inactive, should be updated with an active buyer.

SAO recommends that all POs have active buyers' pre-conversion.

#### TeamWorks Query: 0PO\_INACTIVE\_PO\_BUYER





POs in budget error

If the PO is **approved** or **dispatched** and the budget header status is **error**, please review the budget and resolve any budget errors.

SAO recommends that all POs have a valid budget header status preconversion. GA@WORK does not accommodate multiple schedules, therefore any PO that has multiple schedules will need to be changed to only have one schedule or closed pre-conversion.

**Multiple PO** 

**Schedules** 

GA@WORK does not accommodate different GL accounts on the same PO line, therefore any PO that uses different GL accounts on the same PO line will need to be changed to only have one GL account per line or closed pre-conversion.

**Mismatched** 

**GL** Accounts

on PO Line

Inactive PO locations

PO ship to locations that aren't used and not required any more need to be inactivated. Please submit a ticket to SAO support for assistance with ship to location cleanup.

TeamWorks Query: 0PO001\_BCM\_ERRORS TeamWorks Query: 0PO\_MULTI\_SCHEDULES **TeamWorks Query:** 0PO\_GL\_ACCT\_MISMATCH TeamWorks Query: PO\_LOCATIONS\_BY\_AGENCY



## Supplier Contract



#### Update Contract Expiration Date:

- Contracts missing expiration date.
- Contracts expire 20 years ago.
- Resolution: Enter expiration date. Set contract status to Approved or Closed.

#### Update Contract Admin Contact:

- Contract Admin no longer with Agency.
- Users no longer with your Agency will not be migrated into GA@Work.

#### Update Contract Status:

 Contracts in an Open status need to be updated.

Resolution: Set contract status to Approved or Closed. Contracts should not be set up with supplier profile that is marked as Employee profile.

- New Supplier ID to be created.
- Set up with a new contract.
- Check with SAO on what to do with POs for employee suppliers.

#### **Update Valid Buyer:**

 Open Purchase Orders with buyers no longer with your Agency.



### Supplier Contract



Sometimes when you attempt to Close or Cancel a contract, you may see this message:

Cannot close contract. At least one active transaction is referencing this contract. (10400,284)
OK

This means that there are POs against this contract that have not been completed. To get a list of uncompleted POs, run this query:

0SC048\_AGENCY\_INFLIGHT\_PO - In-Flight POs on Agency Cntrct

Contract Id

Enter the Contract ID and click View Results. A list of uncompleted POs again the contract will display. Reach out to the buyer to have the PO completed. This query will give you the PO ID and the Buyer.

Unit	PO No.	PO Status	Contract	Buyer	Description
40300	0000008745	Dispatched	40300-401-DAS0000160- 0003	AAJOHNSO	Amy Johnson 404-505- 4848



### Update Contract Expiration Date:



We have created three queries that you use in your Supplier Contracts cleanup efforts for the NextGen project.

#### 0SC310\_CNTRCTS\_BLANK\_EXP\_DATE

There are a lot of contracts that have a blank expiration date.

0SC310\_CNTRCTS\_BLANK\_EXP\_DATE has been written to provide your Agency with a list of those contracts. Select to run the query and enter your Business Unit. Please enter an expiration date and then change the status of the contract to Closed.

	Results oad results in : Excel SpreadSheet CSV	/ Text File XML File (1 kb	)						
Row	Contract ID	Supplier ID	Supplier	Contract Status	Begin Date	Expire Date	Buyer	Description	Email ID
1	40700-001-SAO00000011-001	000009385	MAXIMUS INC	Approved	01/01/2020		BRYANTJO	Joi Bryant-Jernigan 404/463-09	JOI.BRYANT-JERNIGAN@SAO.GA.GOV
2	40700-001-SAO000003-0001	000008166	ERNST & YOUNG LLP	Open	02/20/2012		PAHEAD	Phyllis Head 404/463-4612	phead@sao.ga.gov
	40700-001-SAO000008-0001	000008166	ERNST & YOUNG LLP	Approved	06/29/2018		MGLESLIE	Meinya Leslie 404/463-4612	mleslie@sao.ga.gov



#### **Update Contract Status**



#### **0SC311\_OPEN\_CNTRCTS\_BY\_AGENCY**

There are a lot of contracts in an Open status. 0SC311\_OPEN\_CNTRCTS\_BY\_AGENCY has been written to provide your Agency with a list of those contracts. Select to run the query and enter your Business Unit. Please change the status of these contracts to Closed or Canceled.

View		ts in : Excel SpreadSheet CSV Text File XM	/IL File (1 kb)							Fi
Row	Unit	Contract	Supplier	Supplier	Status	Begin Dt	Expire Dt	Buyer	Description	Email ID
1	40300	40300-240-DAS0000141-0001	0000514454	BENALYTICS CONSULTING GROUP LLC	Open	03/14/2022	06/30/2025	GCRAFT	Gary Craft 404/656-2287	GARY.CRAFT@DOAS.GA.GOV
2	40300	40300-DAS-S20090715-0001	000008276	ALIGHT HOLDING COMPANY LLC (FKA TEMPO	Open	07/15/2009	02/01/2024	GCRAFT	Gary Craft 404/656-2287	GARY.CRAFT@DOAS.GA.GOV
3	40300	40300-222-DAS0000102	0000569000	CORPORATE COST CONTROL INC	Open	10/01/2015	03/30/2023	GCRAFT	Gary Craft 404/656-2287	GARY.CRAFT@DOAS.GA.GOV

### **Contracts with Employee Supplier IDs**



#### 0SC312\_CNTRCTS\_ASSGN\_EMPLOYEE

There are a lot of contracts that have a Supplier ID that is set up with the Classification of Employee. These contracts will not be converted over into GA@WORK. Select to run the query and enter your Business Unit.

*Unit 4 View I	1400 Q Results										
Down	oad results	s in : Excel SpreadSheet CSV Text Fil	e XML File (14 kb)								
View A	I										First 1-2
Row	Unit	Contract	Supplier	Supplier	Status	Begin Dt	Expire Dt	Supplier Classification	Buyer	Description	Email ID
1	41400	41400-221-0000009459-0001	0000022768	BEATY, AMANDA	A	02/11/2014	06/30/2014	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us
2	41400	41400-025-0000016448	0000023065	O'HARA, NANCY ELLIOTT	0	02/01/2016	09/30/2016	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us
3	41400	41400-054-0000007048-0030	0000082762	COUTURE, JENNIE	A	07/01/2013	06/30/2014	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us
4	41400	41400-054-0000007048-0079	0000086144	LLOYD,LORI	A	07/01/2013	06/30/2015	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us
5	41400	41400-048-0000034432-0013	0000108078	BOCHENKO, MICHAEL	A	02/21/2020	02/28/2020	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us
6	41400	41400-048-0000034432-0006	0000206997	DAWSON, JERMAINE	A	02/21/2020	02/28/2020	Employee	MBRODKIN	Miriam Caldwell 404/656-3557	mbrodkin@doe.k12.ga.us

## Strategic Sourcing Events

- Run query: **0SS006\_ACTIVE\_EVENTS\_BY\_BU**
- Query prompt by Business Unit (5 digits Agency Code)
- Query results generate active events with the following statuses:

I = Pending RFI Review	
N = Not Awarded	
O = Open	
P = Posted	
S = Pending Post Approval	
T = Pending Award	

- Review active events for your agency and take appropriate action.
- Contact <a href="https://service.doas.ga.gov/app/AskNextgenSupport">https://service.doas.ga.gov/app/AskNextgenSupport</a>





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# P-Card Support: <u>cardprograms@doas.ga.gov</u>



#### EMPLOYEE ID

Employee ID must be in BofA Works

- Check your current cardholders' employee ID and EMAIL US IF THEY ARE NOT CORRECT. This is very important. We need to correct it with BofA if it is not.
- Remember to always enter the employee ID when adding a cardholder in BofA Works.

NEXTGEN



#### MONTHLY STATEMENTS

Statements must be paid in full each month

- Pay each statement in full each month.
- Look at the statement from BofA and verify that the previous balance shown is the amount of your monthly payment. The only exception to this is disputed transactions within a reasonable amount of time.



#### TRANSACTION RECONCILIATION

Reconcile p-card transactions in TeamWorks

- OPO201B\_PCARD\_CLEANUP to see
   unreconciled p-card transactions
- If you have unreconciled transactions and you are unsure how to close them, email us and we will help with that.







Close out all active p-card purchase orders with a PO Date of 90 days or greater.

- If for any reason, you cannot close an active p-card PO, please contact the SPD p-card team at <u>cardprograms@doas.ga.gov</u> to discuss.
- Query 0PO204A can help identify any POs with p-card attached.
- We will be contacting agencies with older active p-card POs



Temporary period from July 1, 2025, until go-live, do not put p-card transactions on a PO

- If during this time, you need to create a PO for a p-card transaction, contact SPD p-card team at <u>cardprograms@doas.ga.gov</u> before you create the PO.
- The buyer on the purchase order and the p-card holder must be the same person.



#### CHECK-IN

### Do you have any questions and feedback about any of these activities?



# Wave 1 GA@WORK LMS





#### Disregard Revised dates coming soon. Go-live for Human Capital Management and Payroll moved from April 2025 to October 2025

## GA@WURK

### Learning for Procurement



- Learning Management System (LMS) integrated with State of Georgia Human Capital Management (HCM) system
- Access for both internal learners (state agencies migrating to GA@WORK HCM April 1, 2025) and external learners (University System of Georgia and local government/paid users)
- Browse, search and self-enroll into instructor-led training (ILT), digital courses, tests and learning programs
- For internal learners, option managers to enroll direct reports into training
- Access to all SPD training content
- Receive expiration reminders for SPD certifications



## What's Changing – Learning for Procurement

**Team Georgia Learning / Current Processes** 

Three attempts to complete SPD tests



GA@WURK / New Processes

Unlimited attempts at the test until learner achieves passing score with option to retake course as needed

No self-enrollment option for learning paths



Learner self-enrolls for learning programs (GCPA, GCPM, GCPCA, RFP)

Charge to local government for both ILT and digital courses.



Charge to local government for ILT only; all digital courses will be "free" beginning April 1, 2025



#### Demonstration





### Learning Home

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🛄 My Lea	rning						
E Discov	er		Based on Your Interests View M	ore			
Links Learne	r Schedule Calendar	^					
			DOAS - HRA - TGC Recruiter Training Series Program • 315 minutes	DOAS - Teams Soft Phone Handling More Than One Program • 11 minutes	DOAS - New Hire Teams Soft Phone Handling Mor Program • 11 minutes	DOAS - Advanc	



### My Learning

	GA@W <mark>U</mark> RK			Q Search			¢ 🗳
Learning		←	My Learnir	na			
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☆ Learnin	g Home		Continue Learnin	g View More			
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Ø Discove	er		aia	Georgia <sup>-</sup>	Georgia	Georgia	Georgia <sup>-</sup>
<b>Links</b> Learner	Schedule Calendar	^	STRATIVE SERVICES	Department of Administrative services	Department of Administrative services DEPARTMENT of ADMINISTRATIVE SERVICES	Department of Administrative Services	Department of Administrative Services DEPARTMENT of ADMINISTRATIVE SERVICES
Waitlist	ed Learning		ontract or End	NOT STARTED DOAS - SPD - Basics of Writing Specifications Te Course • 1 hour	DOAS - SPD - Chief Financial Officers Card	DOAS - SPD - Assigned Cart (TGM25W)	DOAS - SPD - Basics of Writing Specifications
			is completed		0 of 1 mandatory lessons completed	0 of 1 mandatory lessons completed	0 of 1 mandatory lessons completed
			:	View Course 💿 :	Go to Lesson 1 $\rightarrow$ :	Go to Lesson 1 $\rightarrow$	Go to Lesson 1 $\rightarrow$ :



### My Learning

Learning  Learning Home  My Learning	<b> </b> ←	¥==	View Your Learning History         Access your learning transcript to view a record of your learning history.         View Learning Transcript →
E Discover			
Links Learner Schedule Calendar	^		Need to Drop an Enrollment? Drop enrollments for your learning content quickly and easily. Drop Enrollment →
			Personalize Your Learning Preferences         See learning content based on topics that interest you.         Personalize Preferences →



### Discover – Browse and Search for Content

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Learner Schedule Calenda		Explore the Learning Catalog Browse and filter content to find what you need. Browse Learning	





#### Topics





**Operational Training** 

Loss Control / Safety



### **Browse Learning Content**

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Current S		Course     Georgia     A Invaluable Feedback Skills     In this video, 4 Invaluable Feedback Skills, you will discover that most people find it cha     on their productivity and coworkers. In this practical video you will learn how to give fee	
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> Lang	uage	Georgia This video, 4 Strategies for Handling Difficult People, provides an insight into the stress Psychologists Peter Quarry and Eve Ash give practical tips as they explain the power of	
> Skill	Level	Reference of a fixed sector of the fix	
> Topic	0	Course 4-Minute Workplace Workout #10: Atlas Lunge The exercises in this video focus on improving your strength, circulation, and flexibility physician, assess your fitness level, and follow all safety instructions before beginning	
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> Unit	Туре	Course      C	



### **Enroll in Content**

#### DOAS - SPD - Sole-Source Purchasing (7070W) (DOASSPD016WBT)

This digital course is designed to provide to insights on sole source purchasing. Information includes: identifying a sole source, recognizing how sole source varies from other purchase types, analyzing rules for sole source purchases, and listing specific examples of sole-source purchases.

Les	ssons in This Course	Additional Course Details	
Les	ssons in This Cou	Irse	Completed 0/1
1	This digital course	e Purchasing (7070W) e is designed to provide to insights rchasing. Information includes:	Media



8 Enroll My Team

#### 

#### Learner Schedule Calendar

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Navigate to the Learner Schedule Calendar to view any Instructor Lead Training (ILT) or Virtual Lead Trainings (VLT) course offerings you have enrolled for.

### **Training Activity Cut-Off Dates 2025**



#### In Team Georgia Learning


# New Security Access Requests



- 1. Share training activity cut-off dates
- Urgent security request for TGM<sup>™</sup> system access and it is not possible for the employee to complete required system training due to the cut-off dates, submit a request for conditional access to georgia.learning@doas.ga.gov:
  - APO must submit all requests for conditional access
  - Requests to include: employee name, ID, email address, and system role(s) needed
  - If conditional approval is granted, APO/knowledgeable team member must be available to support the employee
  - Employee must complete required training ASAP when available.





# **Procurement Training Activity History & Enrollments**

### • On training transcript

> Any **Team Georgia Learning** training activities **successfully completed March 2020 or later**, including SPD instructor-led training courses, digital courses and tests

### WILL SEE

- On separate training completion report
- Any SPD-hosted training events completed March 2020 or later for example, Georgia Procurement Conference, APO/CUPO Boot Camp, Team Georgia Marketplace<sup>™</sup> Quarterly User Group Meetings, etc.



## WILL NOT SEE

- Any incomplete/in progress training enrollments or learning paths
- Any failed completions for tests or training activities



If you have in-progress learning path, you will have option to enroll in equivalent Learning Program in GA@WORK Learning.

# GEN

# **Reminder: Inactivated Historical CEUs**



- Announced in October 2024, SPD has inactivated historic continuing education unit (CEU) training activities in the current LMS, Team Georgia Learning
- Effective **November 15, 2024**, **students are no longer able to view** the following historic CEU training activities (i.e. attendances and participations):
  - Previous Georgia Procurement Conference events
  - > SPD-hosted training webinars (i.e.: statewide contract webinars)
  - Participation in other SPD-hosted specialized training, (i.e.: APO/CUPO Boot Camp)
- This information has NOT been deleted.
  - SPD can provide copies of this information upon request to <u>georgia.learning@doas.ga.gov</u> for those who did not download their training transcripts
- For more information, please view the webinar recording: <u>https://youtu.be/9vO3ZZMN8Dc</u>



# Wave 2 GA@WORK Procurement Training Rollout



# **Training Approach**

The NextGen Training Team will craft a comprehensive training curriculum, guiding the identification and development of various training materials. Key training principles we adhered to during the development of these materials include:



- Create materials with a blended learning approach using various delivery methods.
- Offer scenario-based training to develop skills using relevant, real-world practice.
- Integrate Adult Learning Theory to offer training that is experiential, collaborative and self-directed when applicable.



- Align impacted stakeholder groups to targeted training modules that will affect their jobs.
- Provide role-based training so users are well-quipped to operate within the new system and processes.
- Customize materials to focus on specific roles and change impacts to those roles.



- The Right Time
- Deliver Just-in-Time training at the most relevant and impactful times for the learner.
- Publish training schedules well in advance so impacted teams can plan ahead.
- Create a training repository to house materials for future reference and offer ondemand job aids.



# End user training delivery channels

Training content will be shared through multiple delivery channels that are determined depending on the content and audience.



### **Instructor-Led Course**

These virtual or in-person sessions provide targeted, hands-on training customized to participants' roles, equipping them with relevant knowledge and skills.



### **Digital Courses**

A self-paced, on-demand digital learning experience with interactive modules offering learners the flexibility to engage with content on their schedule and at a pace that best suits their learning style.



### Video/Microlearning

Short instructional videos or interactive digital content that is accessible on-demand. These bite sized learning experiences are used for simple, repeatable processes and can reach large audiences.



### Job Aid

Job aids providing guidance and detailed steps for system processes. These resources will be accessible on-demand in GA@WORK.



# GA@WORK FIN/PRO Training

The who, when, what, where, why and how of GA@WORK FIN/PRO Training.

NEXTGEN



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coming soon. G	io-live for	
oril 2025 to Octo	ber 2025	
		ssigned to employees le in GA@WORK.
(in-person session locations TBD). learning pathway (as		ee will have their own way (as applicable) to training.
	Management ar bril 2025 to Octo ctor-led courses* will nducted through MS Teams rson session locations TBD).	Management and Payrol     oril 2025 to October 2025     ctor-led courses* will     nducted through MS Teams     rson session locations TBD).











# **ACTION ITEMS**



- 1. Supplier Management urgent communications
- 2. Update contact information in Team Georgia Learning
  - State agencies initiate any changes to contact information within <u>TeamWorks HCM</u>
- **3. Training activity cut-off dates for 2025** and mitigate impacts to staff requiring new system access in Team Georgia Marketplace<sup>™</sup>
- 4. Download a copy of training transcript to maintain records

Disregard Points 3, 4 & 5 Revised dates coming soon. Go-live for Human Capital Management and Payroll moved from April 2025 to October 2025

- 5. If SPD certification expires within next 3 4 months: submit recertification application by **Friday, February 7, 2025**, prior to transition to the new LMS
- 6. Stay engaged in requests for system security role mapping information from your organization
  - This information will be used to assist in end-user training roll-out and delivery
- 7. Stay tuned for additional communications and share with other team members that may be impacted



# Virtual Agency Preview Sessions



## \*DISCLAIMER: These videos ARE NOT training.

These are video recaps of the December 2024 Agency Preview Sessions.

## **MEXTGEN**

Video

# FAQs

**MEXTGEN** 



### **Requisition to PO Q&As:**

Q: Can we have someone view worktags before budget check and cost center manager approval?
A: Yes, you can have worktag reviewer before budget check and a cost center manager approver.
Reviewer has ability to make changes to worktags before budget check.

### **Q:** Can people be assigned multiple roles?

A: Yes, people could have multiple assigned roles.

### Q: Can multiple approvers be assigned for cost center manager?

A: Yes, and only one needs to approve per cost center.

### Q: Will email notifications go out for approval, etc.?

A: TBD. We believe that they will be, but this has not been tested yet. Waiting on an email enabled tenant.



#### GA@W<sup>()</sup>RK

### Procurement

The GA@WORK system is being expanded to include additional JAGGAER modules that enhance and support essential procurement functions and provide more robust, flexible, configurable, and adaptable tools. The added functionalities will streamline procurement processes and enhance data accuracy to provide a seamless user experience, leading to expanded operational performance and procurement management.



Click here for a message from NextGen Project Team Member Becky Alexander of the Department of Administrative Services' State Purchasing Division.

### CURRENT STATE

- Currently utilizing some JAGGAER tools for sourcing and purchasing based on threshold and purchase power within each agency
- Two separate sourcing tools for suppliers to navigate dependent on state agency
- Limited contracts tool for financial system
- · Online shopping of our Georgia statewide contracts and user access to virtual catalog to generate the shopping cart to create and source purchase orders (PO) via the punchout
- Using Team Georgia Marketplace<sup>™</sup> supplier portal to register suppliers
- Agency choice for contract processes resulting in a decentralized contract lifecycle

#### TRAINING •

- Users can enroll in all existing DOAS State Purchasing Division Training Courses available via the new Learning Management System after April 2025 · Up to five years' worth of training completions will be
- migrated New GA@WORK system training for
- Financials/Procurement is coming soon

#### **WHO WILL BE IMPACTED**

This will impact all state entity professionals engaged in the procurement and contracting process, and suppliers.

#### FUTURE STATE

- Enhanced strategic sourcing experience by adding JAGGAER's sourcing module for seamless enduser experience
- One consolidated sourcing tool for suppliers to navigate
- · Continued online shopping for Georgia statewide contracts
- Added Contract Management to provide streamlined approvals, comprehensive audit trails, enhanced compliance and reduced risk; expanded
- to include University System of Georgia Added Supplier Management<sup>+</sup> to provide insight
- into state suppliers · Suppliers will experience a streamlined procure-to-
- pay process
- Added Adopt, an AI tool, that expertly guides users through the platform

#### THINGS TO KNOW

- Users: Approximately 5,000 additional users access all/some JAGGAER modules
- 117 Entitles including University System of Georgia · Global Workflow: Standardized workflow rules with recommended best practices allowing exceptions for unique entities

#### MORE INFORMATION

- Ask your NextGen Change Network members!
- Visit the NextGen Website
- · For glossary of terms, please visit the online National Institute of Government Purchasing

NEXTGEN

The NextGen Project aims to modernize the state's Enterprise Resource Planning (ERP) system by replacing PeopleSoft Financials and Human Capital Management with GA@WORK, a new cloud-based solution that will propel Georgia government into the forefront of technology and change the way we do business.

### GA@W<sup>()</sup>RK

### Procurement Modules

State agencies benefit from a simplified requisition process, access to supplier demographics, electronic invoicing, continued access to statewide contract catalogs, and management of the entire contract lifecycle. Suppliers will benefit from a streamlined experience with access to catalogs, order fulfilment, invoice status and sourcing events. The University System of Georgia will leverage enhanced contract management features as well as continued integration with the statewide contract consortia while maintaining its own catalog instances.

#### Supplier Management ۱. I

Fosters strategic collaboration and relationship with suppliers. Offers a 360-degree view of supplier data and performance to facilitate informed decisions, proactive issue management and supplier improvement programs.

#### Enhancements:

- Public supplier portal replacing Team Georgia Marketplace™
- · Suppliers to register, access and receive solicitation alerts for easy, online bidding
- Access to supplier demographics, diversity and certification information



A new tool embedded into the system to increase adoption and use. Enhances user experience by providing in-system guidance. Enhancements:

- · Integrates training directly into the system Supports users with job aids, e-learning classes, instructor-led training and video tutorials
- Insights into system usage to measure adoption and opportunities for improvement

#### Requisition to Purchase Order (PO)

Simplifies process for creating a purchase request, routing for approval, generating a PO, and sending to supplier. Enhancements:

- · Embedded questionnaires and custom validations on requisitions and purchase orders to support compliance
- User-friendly search options to navigate task.
- · Enhanced reporting with dashboards and notifications

#### Virtual Catalogs

Streamlined user-experience with a centralized system making it easy to find, compare and purchase services within guidelines and continued access to statewide contract catalogs and Amazon shopping experience.



Johnson shares his thoughts about GA@WORK. Osborne Is the Agency Sourcing Manager for the Department of Administrative Services.

#### Strategic Sourcing

Complete source-to-pay solution offering users actionable insights to deliver exceptional value and cost-effective pricing. Enhancements:

- Single system for all competitive solicitations
- Georgia solicitation templates and content library, Q&A board, panel questionnaire to streamline sourcing process
- Simplified buyer view of supplier activity
- · Ability to evaluate suppliers' request for proposal (RFP) bid responses within the system



Seamless end-to-end solution managing every phase of contract development from initiation through negotiation, approval, execution, renewal and expiration. Enhancements:

#### · Contract routing for approvals and execution with

- Contract request feature to manage new contract requests
- Automatically generates contracts with configurable templates

#### P-Cards

Flexible, simplified payment mechanism for the acquisition of goods and services within established guidelines. Enhancements:

- · Capability to request framework for prior approvals outside the requisition process
- Built-in controls ensuring compliance
- Automated business process workflows > Example: Required approvals for purchases exceeding cardholder limits are built into the approval workflow eliminating the need for a separate approval process. thus reducing processing time for the cardholder and administrator

The NextGen Project aims to modernize the state's Enterprise Resource Planning (ERP) system by replacing PeopleSoft R NEXTGEN Financials and Human Capital Management with GA@WORK, a new cloud-based solution that will propel Georgia government into the forefront of technology and change the way we do business



e-signatures

# Stay in the know!



Send any questions to the NextGen inbox: <u>NextGen@sao.ga.gov</u>





Connect with your POCs for agency-specific updates

Subscribe and read the
monthly NextGen
Newsletter

in

Follow us on LinkedIn: @ GA State Accounting Office







### Updates

- Issued almost 300 business certifications since implementation on January 2, 2024
- Participated in more than 60 events with over 2,000 attendees

### What's Next

- Informal Bidding Process Workgroup (Recommendation #3)
- •GDOT State Funded Support Services Program Consultant, MH Miles

# Purchasing Customer Advisory Panel: Working Groups

# Working Groups: Informal Bidding (SBSD)





















# Working Groups: Clarifying \$25K Rule























# Statewide Contracts Update

## 2<sup>nd</sup> Quarter Statewide Contracts Update

Contract Description Statewide Contract Number	Supplier Name	Renewal /Extension	New Expiration Date
Enterprise Infrastructure 99999-001-SPD0000139-0001	Dell Marketing LP	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0002	Hewlett Packard Enterprise	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0003	Lenovo – United States, Inc.	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0004	EMC Corporation	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0005	Net App Inc.	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0006	Pure Storage, Inc.	Renewal	11/8/2025
Enterprise Infrastructure 99999-001-SPD0000139-0007	Paramount Software Solution	Renewal	11/8/2025

## 2<sup>nd</sup> Quarter Statewide Contracts Update (Continued)

Contract Description Statewide Contract Number	Supplier Name	Renewal /Extension	New Expiration Date
Athletic Equipment 99999-SPD-G20201215-002	The Prophet Corporate d/b/a/Gopher Sport	Extension	10/3/2025
Athletic Equipment 99999-SPD-G20201215-003	School Health Corp.	Extension	10/3/2025
Purchasing Card 99999-SPD-SPD0000124-0001	Bank of America	Renewal	10/31/2025
Police Pursuit & Special Services Vehicles 99999-001-SPD0000183-0001	Alan Jay Automotive Management, Inc.	Renewal	1/3/2026
Police Pursuit & Special Services Vehicles 99999-001-SPD0000183-0002	Hardy Chevrolet Buick GMC, Inc.	Renewal	1/3/2026
Police Pursuit & Special Services Vehicles 99999-001-SPD0000183-0004	Family Ford	Renewal	1/3/2026
Police Pursuit & Special Services Vehicles 99999-001-SPD0000183-0005	Allan Vigil Ford Lincoln, Inc.	Renewal	1/3/2026

## 2<sup>nd</sup> Quarter Statewide Contracts Update (Continued)

Contract Description Statewide Contract Number	Supplier Name	Renewal /Extension	New Expiration Date
Document Management Services (Shredding Services) 99999-001-SPD0000135-0002	Archive Systems, Inc. d.b.a. Access Information Management	Extension	1/31/2026
Industrial, Medical & Special Gases 99999-001-SPD0000158-0001	Airgas, Inc.	Renewal	11/30/2025
IT Temporary Staffing 99999-001-SPD0000149-0001	Computer Aid, Inc.	Extension	2/28/2026
Media Buying & Advertising 99999-001-SPD0000202-0001	New Fitzco	Renewal	1/12/2026
Media Buying & Advertising 99999-001-SPD0000202-0002	Jacobs Eye	Renewal	1/12/2026
Media Buying & Advertising 99999-001-SPD0000202-0003	Chandley Communications	Renewal	1/12/2026
Media Buying & Advertising 99999-001-SPD0000202-0004	The Networked Planet	Renewal	1/12/2026

# 2<sup>nd</sup> Quarter Statewide Contracts Update (Continued)

Contract Description Statewide Contract Number	Supplier Name	Renewal /Extension	New Expiration Date
Media Buying & Advertising 99999-001-SPD0000202-0005	Odonnell Company	Renewal	1/12/2026
Background Investigative Reports 99999-SPD-SPD0000160-0001	Accurate Background, LLC	Extension	1/30/2026

\* Extension Amendments Include Superseding Contract Language



# State Purchasing DOAS.GA.GOV



Department of Administrative Services